RFMW WAREHOUSE – FULLY OPERATIONAL:
San Jose, CA, where RFMW is headquartered and the location of their principal warehouse is now under shelter-in-place orders from the state government. It has been determined that warehouse operations can be maintained at this time and shipping and receiving will continue, though it may be at reduced capacity. As long as we are allowed in the building, and the carriers continue to pick-up and drop-off, we intend to ship and receive. We encourage customers who are involved in anything directly involved with combating COVID-19 to let their RFMW sales rep know so that we can prioritize their orders and requests.

SYMMETRY WAREHOUSE – FULLY OPERATIONAL:
Symmetry’s inventory and warehouse operations are housed within a TTI facility in Fort Worth, Texas. There are no restrictions on those operations at this time and TTI has taken strict measures to safeguard the facilities and the people who work within them. At this time, all Symmetry orders are moving as scheduled but as with RFMW, we encourage customers who are supporting anything related to COVID-19 let their Symmetry sales rep know so that extra focus can be applied to their orders.

CHANGNAM WAREHOUSE – FULLY OPERATIONAL:
Our operations in South Korea have been able to function since the virus began its rapid spread through the country. There has been some disruption to incoming material flow due to product availability from China during their lock-down period. This is now beginning to ease. Changnam’s operations in Tainjin in Northern China are also able to support their local customers. For now, the sales and engineering teams are not traveling to customers and suppliers, and group meetings of any kind remain restricted. As the infection rates appears to be peaking, we are hopefully that we may be able to begin easing our precautions.

RFMW & SYMMETRY SALES, ENGINEERING, PRODUCT & SUPPORT TEAMS:
These groups are all working from their homes with full access to all systems. Customers and suppliers can contact them as they normally would. Phone calls will find them automatically. The field salespeople have been restricted from visiting customers and suppliers in-person until at least April 30th. In many cases, the salespeople and product managers have video conferencing capability and have been encouraged to video conference as a way of maintaining more personal contact during this time of self-imposed isolation and social distancing.
CONNECTED DEVELOPMENT:
The entire team is now working from home and customer engineering projects will continue as scheduled and is fully able to evaluate and bid new projects as they materialize. When lab testing is required, arrangements will be made to do that at their facility in a way that is safe for the person(s) doing that work.

COMMITMENT TO BUSINESS CONTINUITY:
Though the disruption to normal business flows and interactions is extreme, RFMW and Symmetry are well positioned to continue to fulfill their roles in our customers’ and suppliers’ supply chains, and support customer engineering teams, and Connected Development will continue their product design and development work. Given that customer new product development and launch can have an extended time frame, we believe that there will continue to be demand for much of what we do. In addition, it is worth noting that our sister company, Mouser Electronics (located in the Dallas-Fort Worth area) is also fully functioning and remains the best place to go for quick turnaround on virtually any electronic component a customer might require.

ADDITIONAL STATUS UPDATES:
As things change, updates on each company’s individual situation will be posted on their website homepages, as well as pushed to their customers and suppliers.